

NEWSLETTER

AUGUST 2023

WWW.GENOA-IL.COM

NEW OPTIONAL BILL PAYMENT PORTAL AND ONLINE SERVICES

On July 25, 2023, the City began partnering with Invoice Cloud, a third-party payment processor, to streamline the City's billing processes and therefore providing more cost-effective and efficient as well as environmentally friendly billing and payment options. Invoice Cloud provides a portal that gives residents the ability to login and view their bill, usage history, and past bills but also pay using the following payment options: E-check, credit/debit cards, Paypal, and auto pay.



Additionally, residents can also sign up for text reminders when payment due date is nearing and opt for the environmentally friendly and cost-efficient option of paperless billing.



If you'd like to use the online portal and Invoice Cloud services, please visit our website at www.genoa-il.com and click "Make a Payment" under the "Residents" tab for more information or use the QR code at the right to create an account. If you already receive your bill electronically or have signed up to our direct debit billing, you do not need to sign up again for these services through Invoice Cloud.



SCAN ME



If you don't want to use the online portal and Invoice Cloud services: keep paying your bill like you always have- in person at City Hall, dropping your payment in the utility drop box, or mailing your payment in. If you do not sign up to the portal, your billing format and bill payment will remain the same.



GENOA POLICE DEPARTMENT SURVEY

Tell us how we are doing by taking our community survey! We value your feedback as we strive to continuously improve our relationship with the community. Our survey is designed to evaluate various aspects of the relationship between the Genoa Police Department and community members. It can be found through the web address below or on our website under the outreach tab - www.genoapd.com/outreach

UPCOMING EVENTS

8/7	6 PM - 7 PM	Riverbend Central Park Community Meeting
8/19	9 AM - 2 PM	Cruisin' to Genoa Car Show Downtown Genoa
8/26	9 AM - 12 PM	Senator Chesney and Mayor Brust Shred Event @ city Hall
9/8	7 PM - 10 PM	Genoa Area Chamber of Commerce Rumble on the River
9/9	8 AM - 2 PM	Volksmarch
9/9	3:30 PM - 7:30 PM	Volkfest Biergarten Craft Beer and Wine Festival
9/10	10 AM - 2 PM	Great Genoa Duck Race
9/30	8 AM - 2 PM	City Blood Drive @ City Hall
9/30	3 PM - 8 PM	Genoa Area Chamber of Commerce Fall crawl
10/6	7 PM	Harvest Fest Movie night @ Carroll Memorial Park
10/7	9 AM - 3 PM	Harvest Fest Community activities Downtown Genoa
10/16		City special brush pickup
10/26	10 AM - 2PM	Secretary of State Event Mobile unit - please visit our website to sign up!

