



**Flood
Brothers** 

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October 12, 2021

Dear City of Genoa Resident,

Beginning November 1st, 2021, the City of Genoa will be changing its solid waste services contractor. The new service contract will allow residents to receive all new refuse and recycling two-wheeled carts. The City has awarded Flood Brothers Disposal the contract to provide solid waste services in a manner similar to what is now in place with Waste Management. Included is a welcome packet from Flood Brothers that outlines the services to be provided to all single-family properties within the city.

PLEASE NOTE: Billing will now come from Flood Brothers and is no longer part of city water billing. Residents will be responsible for paying Flood Brothers directly. City ordinance does require all residents to have refuse collection from the licensed city provider.

Each residential unit will receive one (1) 95-gallon refuse cart and one (1) 95-gallon recycling cart over the last two (2) weeks of October. Your service schedule of either Monday or Tuesday will remain the same for refuse, recycling and yard waste.

Additional refuse, recycling and yard waste that will not fit into the cart will be accepted. Flood Brothers offers additional carts to residents for a monthly rental fee. Residents are asked to follow the criteria for proper placement of carts detailed in the collection booklet. Residents will continue to be allowed two bulk item pick-up each week free of charge. Collection of white goods and Do-It-Yourself home projects will be collected as outlined in the booklet.

Flood Brothers will begin the transition during the last couple weeks of October, residents may have an overlap of both companies' carts. Waste Management will begin to remove your current containers on your last scheduled service day (October 25th & 26th). The cart removal process may take multiple days. Please leave your Waste Management carts at the curb until they are removed.

First collection day will be Monday, November 1st, 2021.

If you have any questions about the transition, please contact Flood Brothers direct at (630) 261-0400 or genoa@floodbrothersdisposal.com. We are excited to be the newest partner to the residents and staff of Genoa.

Regards,

Flood Brothers Disposal Co. & City of Genoa